

## Summary Report from Exit Survey

Number of student who responded: 53

1. 52.8% of students (28 students) currently work.

### 2. The year they star study in Urban College of Boston

Year	Count	Percent (%)
2010	0	0
2009	1	1.89
2008	5	9.43
2007	9	16.98
2006	4	7.55
2005	7	13.21
2004	5	9.43
2003	2	3.77
2002	4	7.55
2001	2	3.77
2000	3	5.66
1999	3	5.66
1998	0	0
1997	4	7.55
1996	1	1.89
1994	1	1.89
Unknown	2	3.77
Total	53	100

### 3. The program of students

Program	Count	Percent (%)
Early Childhood Education	43	82.7
Human Services	8	15.4
General Studies	2	3.8
Total	53	100

4. In 52 who answered question, 55.8% of students (29 people) have already obtained an Urban College Certificate, and 44.2% of students (23 people) have not.

5. For the reason why they choose Urban College of Boston, the answer is in below

Response	Count	Percent (%)
It was affordable	34	66.7%
The location was convenient	36	70.6%
The quality of the teaching	28	54.9%
The kind of students who attended	12	23.5%
Courses were offered in a language other than English	20	39.2%
The courses were necessary for my work	27	52.9%

Question 6-20

6. What factor/s helped you to complete your education at the Urban College?			
answered question			53
skipped question			0
	Response Percent	Response Count	
My determination	86.80%	46	
Family	71.70%	38	
Friends	32.10%	17	
Students	20.80%	11	
UBC faculty and Staff	54.70%	29	
Work Schedule	32.10%	17	
		3	
7. Were you employed while you attended the UBC?			
answered question			53
skipped question			0
	Response Percent	Response Count	
No	5.70%	3	
Yes, under 20 hours a week	7.50%	4	
Yes, 21-30 hours a week	7.50%	4	
Yes, over 30 hours a week	79.20%	42	
8. Did you have children living with you while you attended UBC?			
answered question			52
skipped question			1
	Response Percent	Response Count	
Yes	78.80%	41	
No	21.20%	11	
9. If YES, How many children were living with you?			
answered question			43

	skipped question		10
		Response Percent	Response Count
	1	34.90%	15
	2	23.30%	10
	3	20.90%	9
	4 or more	20.90%	9
10. How old is your child/ are your children now?			
	answered question		43
	skipped question		10
		Response Percent	Response Count
	under 3 years	14.00%	6
	4-5 years	16.30%	7
	6-12 years	46.50%	20
	13-19 years	44.20%	19
	over 19 years	37.20%	16
11. What effect, if any will your degree have on your work?			
	answered question		51
	skipped question		2
		Response Percent	Response Count
	Pay increase	52.90%	27
	Promotion	23.50%	12
	More responsibility	29.40%	15
	New job prospects	58.80%	30
	More respect at work	39.20%	20
			8
12. What effect, if any, has your education had on your personal life?			
	answered question		53
	skipped question		0
		Response Percent	Response Count
	It has increased my self-confidence	75.50%	40
	My family is proud of me	81.10%	43
	I can help my children with their schoolwork	22.60%	12
	I am more involved in my community	28.30%	15
	My family/friends see me as a role model	71.70%	38
			6
13. Do you have plans to continue your education?			
	answered question		53
	skipped question		0
		Response Percent	Response Count
	Yes, I am going to continue right away	54.70%	29
	Yes, but I'm going to wait awhile	34.00%	18
	No, I am happy with the education I have achieved	9.40%	5
	Although I would like to, I don't think it will be possible to continue in the foreseeable future	1.90%	1

14. If you plan to continue your education which college/s interest you?			
	answered question	46	
	skipped question	7	
		Response	
		Count	
Show replies		46	
Download15. If you plan to continue your education which courses of study interest you?			
	answered question	44	
	skipped question	9	
		Response	
		Count	
16. If you plan to continue your education what type of course are you considering?			
	answered question		47
	skipped question		6
		Response	Response
		Percent	Count
Certificate		6.40%	3
Bachelor's Degree		87.20%	41
Master's Degree		4.30%	2
Ph.D. Degree		2.10%	1
17. What was the best thing for you about the Urban College?			
	answered question	52	
	skipped question	1	
		Response	
		Count	
18. If you could change something about the Urban College what would it be?			
	answered question	46	
	skipped question	7	
		Response	
		Count	
		46	
19. How do you identify yourself ethnically?			
	answered question		50
	skipped question		3
		Response	Response
		Percent	Count
Native American		0.00%	0
Caucasian/White		4.00%	2
Hispanic		42.00%	21
African-American/Black		26.00%	13
Haitian		8.00%	4
Cape-Verdean		2.00%	1
Caribbean/Caribbean-American		10.00%	5
Chinese/Chinese-American		6.00%	3
Multi-racial		2.00%	1
			4
20. Which income group applies to your household?			

	answered question	52
	skipped question	1
	Response Percent	Response Count
under \$10,000	11.50%	6
\$11,000-\$19,000	13.50%	7
\$20,000-\$29,000	44.20%	23
\$30,000-\$39,000	21.20%	11
\$40,000-\$49,000	5.80%	3
\$50,000 and over	3.80%	2

Open-ended question:

**14. If you plan to continue your education which college/s interest you?**

Number	Response Text
1	Lesley University
2	UMASS
3	Wheelock College
4	Lesley University
5	I don't know yet
6	Harvard Extension
7	Fisher College
8	I wish urban college can give me at least two more classes. Than I'm going to go to Umass Boston.
9	UMASS Boston/Amherst, Lesley
10	Endicott College
11	UMASS Boston
12	Wheelock College, UMASS Boston, Lesley University
13	DONT KNOW
14	Cambridge college
15	Cambridge College
16	Northeastern
17	Eastern Nazarene College
18	Cambridge College
19	Cambridge college
20	not sure yet
21	n/a
22	USMASS/Lesley College
23	Lesley University
24	Early Childhood Education
25	I will continue one more semester at UCB
26	Springfield university in Boston

27	n/a
28	I don't know yet
29	Wheelock College
30	Lesley and Wheelock College
31	Urban college of Boston
32	UMASS Boston
33	Springfield University
34	UMASS
35	Cambridge college north eastern
36	U.MASS.
37	Eastern Nazarene
38	Cambridge College, or Wheelock College
39	Spring Field College
40	Northeastern University - College of Professional Studies
41	Lesley University
42	U mass or Kaplan University, Cambridge College
43	Cambridge College
44	Quincy College
45	Lesley or Cambridge College
46	UMass-Boston

**17. What was the best thing for you about the Urban College?**

<b>Number</b>	<b>Response Text</b>
1	The Teachers
2	It have different multicultural teachers
3	The staff
4	It was affordable
5	Great teacher and great help
6	The teachers and staff
7	The staff, student body
8	Meeting the teachers and getting to know the students.
9	The quality of the teachers
10	The tuition and scheduling
11	The experience is what I needed to have a smooth transition to higher education.
12	The help I received from LRC and Professors.
13	Affordable, location, and the teachers
14	Help that was offered, Understanding Teachers
15	That they have great teachers and I felt like being in family
16	The teachers
17	I had a great experience and most of my professors were very nice to me. I learned a lot from them and they inspired me.
18	Payroll deduction
19	Take some classes in my own language
20	Support
21	Helped me achieve my degree
22	The teachers and staff
23	Offer many opportunities for tutoring.

24	The time for classes
25	The teachers and the learning center
26	It has good teacher
27	My social experience with people from different backgrounds
28	Some of the classes was small and the location
29	Had good teacher
30	Teachers and Staff members
31	the convenient hours
32	Closes to home and parking garage
33	improving my skills
34	The relation between the students and the faculty
35	The best think for me about Urban College was the staff who help me achieve my goals to become a better professional.
36	It was a multicultural environment
37	How understanding and patient at all times
38	Everything.
39	Small classes and one-on-one with professors
40	Small classes
41	Getting to know all the great teachers, and getting my degree
42	Staff, teachers, classmates
43	The staff and the students I had the opportunity to meet.
44	Multicultural understanding
45	Is an excellent college with excellent teachers.
46	My friends and the teacher we work together
47	The teaching and the friends that I made
48	Being able to attend and get the help i needed
49	The hours
50	I had learn what I had to learn
51	Students
52	We have people to help us with homework

18. If you could change something of Urban College of Boston what would it be?

<b>Number</b>	<b>Response Text</b>
1	Nothing
2	nothing
3	The way that some students interact with teachers,( lack of respect)
4	Grades on website and register for classes online
5	Nothing

6	Becoming a 4 year college
7	Online classes
8	Classes from 9:00-8:30. To many teachers are reading information out of the book and that is information we as students can do on our own time.
9	Nothing
10	I would offer more degree programs and open up the student body by allowing day classes.
11	Make it a four year college
12	That it had a bachelor's program
13	No
14	Nothing because it was great in any way
15	To make it a four year college
16	There is nothing negative to change
17	Offer more Saturday classes
18	The building
19	Book vouches
20	Bigger Campus
21	Classes on Friday for ESL
22	Lower the course
23	Nothing
24	Nothing
25	I highly recommend UCB because I found there the possibility of learning and make my professional dream come true. I will like for my school to increase the opportunities to the educators of Early Childhood Education
26	Nothing
27	n/a
28	The classroom , be more comfortable
29	Nothing
30	Make it into a four year college
31	Make it at 4 year college
32	More advance courses
33	I will change are adding more Computer and have a Day Care center.
34	New and improved location
35	Having more males
36	Nothing
37	Nothing
38	Nothing
39	Saturday classes
40	That UCB offered Bachelor degree programs
41	Add more courses
42	none
43	Nothing
44	Make it a four year college
45	Nothing
46	Nothing