



Jewish Family Service of Metrowest, Inc.

475 Franklin Street, Suite 101 Framingham MA 01702 6265

Incorporation Year: 1979

<http://www.jfsmw.org>

Organization Contact: mjacobs@jfsmw.org Marc Jacobs

Human Services Family Services

CEO/Executive Director: Mr. Marc Jacobs

Board Chair: President David Milowe RBC Wealth Management



Current

Mission Statement: MISSION:

Jewish Family Service of Metrowest (JFS) provides vital social, health and community services to alleviate suffering, enhance lives and support people in need.

Values:

Guided by the Jewish tradition of social responsibility and compassion, we are dedicated to:

- Supporting people of all ages and backgrounds
- Treating people with dignity and compassion
- Helping people achieve and sustain healthy lives and independence
- Providing culturally relevant services
- Collaborating with community partners to broaden our impacts

Please see the Annual Report to the Community for snapshots.

http://jfsmw.org/PDF/JFS_ANNUALREPORT2017_FINAL.pdf

Needs Statement: Only 22% of agency funding is public sector. Core impact programs require continued grantmaking and philanthropy. Reducing Achievement Gaps (educational, family assistance, food security and social achievement for poor, immigrant children and families) requires an additional \$30-40,000 per year as a result of regularly sunseting grants. Healthy Aging, Patient Navigator, chronic disease management and geriatric care management services for elders and caregivers require \$50,000 annually to meet impact goals; the JFS Family Assistance Program requires \$40,000 additional to meet objectives related to job and career development for clients. Foundation and donor support is needed as many clients receive free or heavily subsidized services without the possibility of insurance reimbursement or government funding for these essential programs.

Impact Statement: JFS Strategic Directions emphasize standing up for those left behind in society and constantly re-tooling to meet changing community needs.

JFS' leadership is committed to significant and continued organization improvement that includes constant review of financial health metrics. The programmatic goals are to ensure that all services of the agency demonstrate clear purpose, measurable impacts, high team performance, and responsiveness and relevance to the community's rapidly changing needs and to reach those in a responsible fiscal manner.

The past year's accomplishments include:

1. Continued the multi-year implementation of comprehensive, agency wide performance and knowledge measurement and impact system and the continued the implementation initial of the organization moving to one data collection and RMS system via Salesforce
2. Attracted philanthropic support for JFS' integrated model of academic and family assistance services for low income, immigrant children and families.
3. Led a Greater-Boston/Metrowest wide JFS Syrian Refugee Humanitarian Project that has captured the engagement of many hundreds of community members.
4. Reached and maintained Charity Navigator's highest 4 Star Rating with an overall score of 96.74.
5. Received extensive press coverage and awards for the social justice leadership represented by the Syrian Refugee Humanitarian Project.

Upcoming and continuing goals:

1. Be at the forefront of services that respond to poverty in the Jewish community and listen to, respond and align with the changing/evolving views and directions of community members and stakeholders.
2. Be at the forefront of creating college access and pathways for low income first generation students throughout Metrowest in partnership with Framingham State University and Mass Bay Community College.
3. Establish a Board Excellence Committee for development of best engagement and governance practices
4. Growth of JFS' fund resource capacities to support its work in standing up for those left behind in society.
5. Pilot new components in JFS services for low income immigrant children and families.

Full-time Staff: 15

Volunteers: 250

(excludes part-time staff)

Programs Detailed on Profile

JFS Family Assistance

Reducing Achievement Gaps for vulnerable, immigrant children

JFS Immigrant and Refugee Services

JFS Elder and Family Caregiver Programs

Projected Revenue: \$3,100,000.00

Projected Expenses: \$3,100,000.00

| Fiscal Year | 2017 | 2016 | 2015 |
|----------------|-------------|-------------|-------------|
| Total Revenue | \$3,470,625 | \$2,811,997 | \$2,747,083 |
| Total Expenses | \$2,896,360 | \$2,544,657 | \$2,347,396 |

Top Funding Sources

| Fiscal Year | 2017 | 2016 | 2015 |
|---|------|------|------|
| Top Funding Source & Dollar Amount | -- | -- | -- |
| Second Highest Funding Source & Dollar Amount | -- | -- | -- |
| Third Highest Funding Source & Dollar Amount | -- | -- | -- |